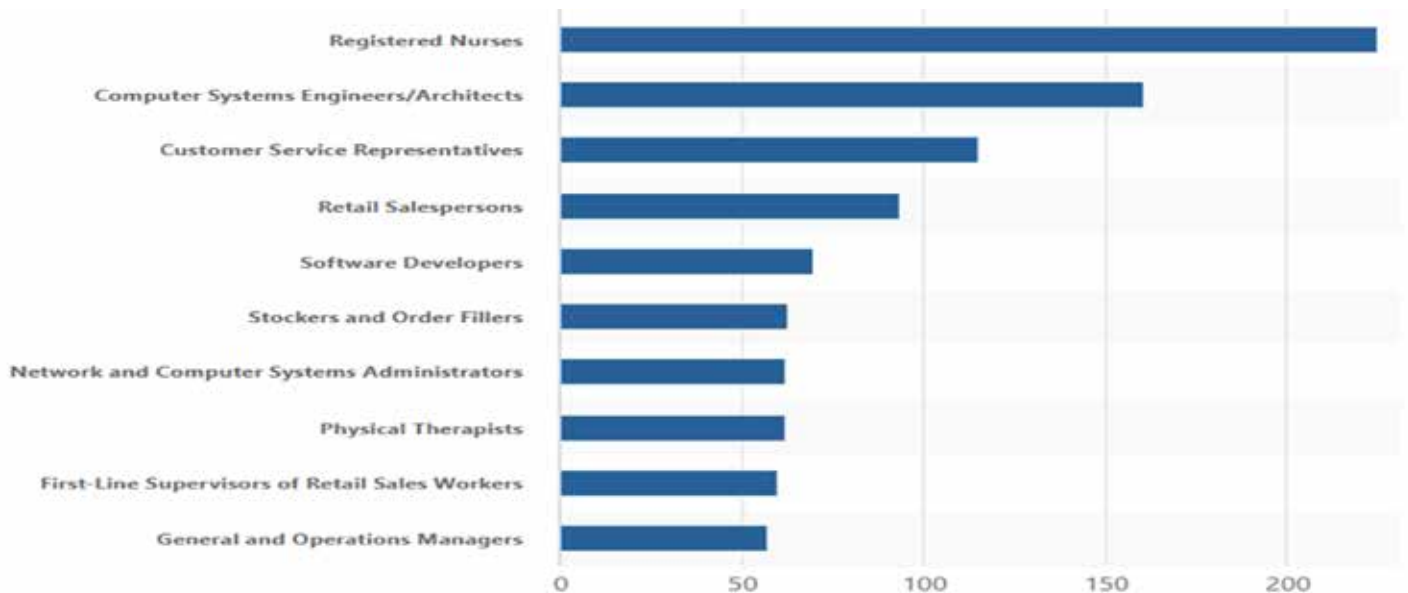


Workforce System Update

This month's highlighted topic(s)

- The **Division of Unemployment Insurance (UI)** has implemented a new process called **TrueID** to expedite Identity Verification of UI claimants. This process will allow individuals whose identity cannot be verified through other means to submit identity documents for automatic screening. Claimants will be able to do this on their own using a smartphone or tablet, but can also receive assistance in the American Job Centers if they don't have access to a device or need assistance. Individuals who need to go through the TrueID process will be given an action item in BEACON and guided through how to proceed. <https://www.dllr.state.md.us/employment/ui-ajc-trueid.shtml>
- H.I.R.E. – **Harford's Institute for Real-World Education**; Harford Community College is pleased to launch its new HIRE at Harford Community College Program which is set to kick-off January of 2024. The program is designed to champion student success by offering career coaching, scholarships for training, and certification course pathways and career opportunities that enhance employability and connecting students to career experts in the local area. Students in HIRE will have weekly check ins, courses on life issues such as money management, time management, handling conflict, etc.

Job Openings Advertised Online in Susquehanna Workforce Region, MD (November 29, 2023)



Upcoming events

- **H.I.R.E. – Harford’s Institute for Real-World Education**; Harford Community College information session for the hire program are scheduled for Thursday, December 7th (Virtual); Tuesday, December 12th (Virtual); Monday, December 18th (In-Person); For more information, please email Dr. Austin Hill at Auhill@harford.edu or 443-412-2219
- **Virtual APGFCU Financial Setting Smart Goals - Setting SMART Goals**
 - Identify strategies for setting financial goals
 - » Set personal financial goals
 - » Examine current spending habits
 - » Adopt a spending guideline
 - » Strengthen achievement of financial goals
 - Register for Events by calling 410-272-5400 Harford County or 410-996-0550 Cecil County
- **In-Person JobQuest Seminar**, December 5th (9:00 AM – 11:00 AM), Susquehanna Workforce Center Swan Creek, 2021D Pulaski Highway, Havre De Grace, MD; Register for Events Register for Events by calling: 410-272-5400 Harford County or 410-996-0550 Cecil County.
- **In-Person Résumé Seminar**, December 6th (1:30 PM – 3:30 PM), Register for Events by calling: 410-272-5400 Harford County or 410-996-0550 Cecil County; This seminar will provide information on creating an effective resume: how to highlight skills and “target” your information on the resume.
- **Offering Passenger Endorsement Training** – Cecil College: The next class begins in January 2024. For details, email drive@cecil.edu.

Who’s hiring and firing?

- SWN is hiring Career Coaches for the Blueprint, an Employment Specialist. Please check SWN’s website, Susquehanna Workforce Network | Comprehensive Workforce Services in Harford and Cecil County, MD (swnetwork.org) where all current openings are posted.

Top 3 job openings *(Susquehanna Workforce Region - As of 11/2023)*

Ranking	Occupation in National Growth Industry	Job Openings
1	Customer Service Representatives	1,755
2	Risk Management	355
3	Inventory Management	173

Maryland Workforce Exchange

Staff changes/updates *(Susquehanna region staff updates)*

- **Linda Wirt**, lwirt@cecil.edu, Program Specialist for Workforce Development
- **Claudia Steck**, steck73642@cecil.edu, Administrative Assistant for Transportation Training Programs
- **Mijiza Green**, mgreen@swnetwork.org, In School Youth Program Coordinator for Harford County
- **Lahnee' Piner**, lpiner@swnetwork.org, In School Youth Program Coordinator for Cecil County
- **Jessica Criss**, Jessica.Criddle1@maryland.gov, WISH Instructor
- **Mick Streight**, adam.streight@maryland.gov, WISH Instructor

Useful links

- **Maryland Apprenticeship Program** – This [Apprenticeship Locator](#) tool is designed to help you find apprenticeship opportunities near you.
- **National External Diploma Program (NEDP)** – The [NEDP](#) is self-paced and provides a unique way for adults to earn a high school diploma.