



Harford Community Action Agency

Brian Wainwright

Director of Supportive Services

www.harfordcaa.org

Harford Community Action Agency (HCAA)

- HCAA's mission is to help all Harford County individuals and families who are experiencing financial hardships in meeting their:
 - Housing Needs
 - Food Needs
 - Energy / Heating Needs
 - Budget Needs
 - Family Counseling Needs
- We Support & Encourage Them On Their Path to Self-Sufficiency



Supportive Services Program

- HCAA is the Centralized Intake Agency for Harford County, MD
- HCAA Provides Screenings for Individuals & Families with Children That May Be Experiencing Homelessness
- HCAA Will Screen Individuals to Be Placed in the Welcome One Shelter
 - Welcome One Shelter is Operated By Faith Communities and Civic Agencies United (FCCAU)
 - FCCAU Shelter Has 27 Male Beds and Six Female Beds

Street Outreach

- Three Member Street Outreach Team
 - HCAA, Office of Mental Health, and Leading By Example
- Designed to Meet Those Who Are Experiencing Homelessness Where They Are
 - Can (and Will) Mean Places That Are Not Designed for Habitation
 - Tent Encampments, Inside a Vehicle, Vacated or Abandoned Buildings, Etc.
- Interactions Are Provided With the Hopes to Establish Rapport & Link Individuals to Services within the Continuum of Care (COC)
 - Shelter Placement, Permanent Supportive Housing Placement, Mental Health Assistance, Vital Record, Medical Assistance and Stable Independent Living

Rapid Re-Housing Program

- Assists Households (Who Meet Certain Homeless Criteria) to Exit Out of Homelessness within 30 Days of Intake.
- Program Provides:
 - Housing Search Assistance
 - Housing Stability Case Management
 - Leasing Assistance
 - First Month's Rent & Security Deposit Assistance
- Households Are Provided Ongoing Case Management
 - Links to Resources for Employment, Supplemental Benefits, Medical Insurance, Budgeting

Hunger Prevention: Food Pantry

- Emergency / Supplemental Food Source
 - Available Once Every 30 Days to Eligible Clients
- Families Receive Enough Food for 3-4 Days (Based on Household Size)
 - Wholesome Fresh / Canned Fruits, Vegetables, Meats, Milk Products and/or Bread & Pastries
- Current Income Eligibility is 200% of Poverty Guidelines

Hunger Prevention: SNAP | Food Advocacy

- Supplemental Nutrition Assistance Program (SNAP)
 - Formally Known as Food Stamps
 - Federal Nutrition Program That Helps You Stretch Your Food Budget and Buy Healthy Food
- SNAP Application Assistance
 - We Know That Applying for Assistance Can Be Overwhelming
 - We Are Here to Help!
- Food Advocacy – Reducing Childhood Hunger
 - Six Week Class Dedicated to Helping Families Gain Access to Healthier Food

Energy Assistance

- The Office of Home Energy Programs (OHEP) Provides Assistance to Maryland's Low-Income Households
- Maryland Energy Assistance (MEAP) Provides Three Separate Grants:
 - Electric Universal Service Program (EUSP)
 - Arrearage Retirement Assistance (ARA)
 - Utility Service Protection Program (USPP)

Electric Universal Service Program (EUSP)

- Provides Financial Assistance with Electric Bills
- Helps with a Portion of Customer's Current Electric Bills
- Clients Placed on Budget Billing Plans (12 Month Minimum)
 - Budget Billing is a Tool That Utility Companies Provide to Spread Out Annual Utility Bills into Even Monthly Payments to Avoid Spikes in Bills Due to Seasonal Fluctuations in Energy Use
- The Utility Bill Must be in the Client's Name

Arrearage Retirement Assistance (ARA)

- Helps with Large, Past Due Electric and Gas Bills
- Eligible Clients Receive up to \$2,000 towards Past Due Bills
- Customers Must Have a Past Due Bill of \$300 or Greater
- Available Once Every Seven Years

Utility Service Protection Program (USPP)

- Protects Low Income Families From Utility Turn-Offs During Heating Season
- All MEAP Eligible Customers May Participate in USPP
- Participation Requires a Year-Round Monthly Budget Billing
- Failure to Make Consecutive Payments May Result in Removal from Program

CCM: Parenting Inside Out

- An Eight Week Evidence-Based Parenting Skills Training Program
- Developed Specifically for Criminal Justice Involved Parents & Caregivers

CCM: Opiate Recovery Court

- Program in the District Court of Harford County
- Offers Eligible Defendants an Opportunity to Change Their Lives & Improve Their Futures
- Participants are Given Additional Support of a Recovery Team
 - Judge, Public Defender Representative, a State's Attorney Representative, Case Manager, Coordinator, Substance Use Treatment Provider, a Harford County Detention Center Representative, and an Agent from Parole & Probation
- Combined Group Works Together to Provide Support & Assistance to Participants Struggling with Addiction While Facing Charges

CCM: Health Insurance Assistance (Seedco)

- Seedco is an Official Partner of Maryland Health Connection
- Provides Free, Confidential In-Person Assistance to Enroll in Qualified Health Plans, Dental Plans, Medicaid, or the Maryland Children's Health Program (MCHP)
- Our Staff of Certified Navigators...
 - Guide Consumers Through the Marketplace
 - Determine Eligibility for Financial Help / Cost Savings On Their Health Plans
 - Enroll Them in Coverage

CCM: Pre-GED Assistance (HCC)

- Partnering with Harford Community College
- Helps in Learning / Improving Basic Reading, Writing & Math Skills
- FREE Adult Basic Education (ABE) Literacy Classes, ABE II Basic Skills or PreGED Review Classes
- Supportive Teachers & Volunteers Help You Learn at Your Own Pace
- Day & Evening ABE Classes Meet Twice a Week

Contact Information

OTHER HCAA PROGRAMS



COMMUNITY CASE MANAGEMENT

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FOOD ADVOCACY PROGRAM

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PARENTING INSIDE OUT

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ENERGY ASSISTANCE

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EVICTION PREVENTION

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FOOD PANTRY / FOOD BANK

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