



Harford County Department of Social Services



WHERE WE
ARE

- Address- 2029 Pulaski Highway Havre De Grace
- Customer Phone number 410-297-6100
- Customer email-dhsltc.harford@maryland.gov
- My phone- 410-297-6250
- My email Cora.Grishkot@Maryland.gov
- State website- <http://mymdthink.maryland.go>
- State Customer Service 1-800-332-6347

WHAT PROGRAMS
WE OFFER

SNAP - Supplemental Nutrition Assistance Program

TCA - Temporary Cash Assistance

TDAP - Temporary Disability Assistance Program

MA - Medical Assistance

PAA - Public Assistance to Adults

LTC - Long Term Care

EAFC – Emergency Assistance to Families with
Children

COVID
TEMPORARY
CHANGES

Offices are closed

All interviews are
waived

Increased benefit levels

HOW WE DO IT

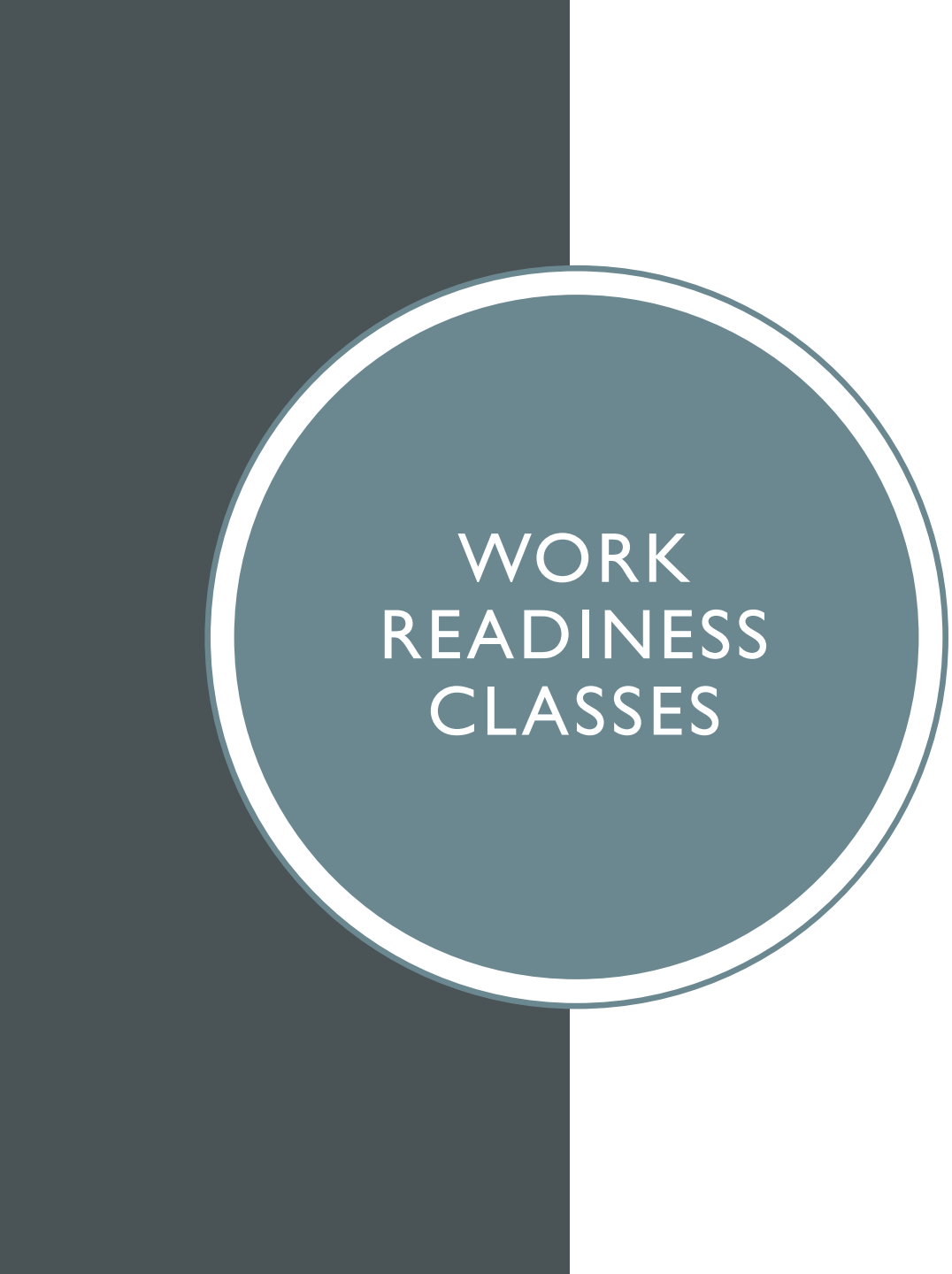
Statewide Processing

Different
Communication
Methods




SUPPORTED VOLUNTEER WORK

- Available to TCA, Foster Care Youth/Alumni, Non-Custodial parents (with a TCA Connection)
- This activity provides customers the opportunity to participate in unpaid work experience to increase their employability. Work sites are provided by public or private non-profit agencies.
- Services provided to participants enrolled in WEX include work site development (including negotiation of hours, tasks and employer expectations), interviewing and placement of participants, hands-on experience in an actual work setting, and/or individual counseling on problem-solving in the workplace, job retention strategies, life skills, personal and professional time management, good work habits and attitudes and other topics related to developing employability. A minimum of weekly contact with each customer is planned to monitor progress. Targeted outcomes are unsubsidized employment or referral to the appropriate work activity.



WORK READINESS CLASSES

- Available to TCA, Foster Care Youth/Alumni, Non-Custodial parents (with a TCA Connection)
- Enrolled participants will complete a varied curriculum. Curriculum will rotate on a quarterly basis. Curriculum will include 6 hours per week of computer-based instruction. Curriculum should be available both virtually and in person (when available)



PUBLIC ASSISTANCE
TO ENTREPRENEURSHIP
(PA2E)

- Available to SNAP, TCA, Foster Youth, and Non-Custodial Parents. PA2E is a series of classes that enable individuals to create their own business. Through these classes our customers learn how to start a business and are put in touch with advisors to help get their business off the ground.



SNAP
EMPLOYMENT
AND
TRAINING
(SNAP E&T)

- Available to SNAP recipients who are interested in advancing their careers. Our current initiative is to assist eligible applicants with enrollment in a program in a specific field of work. Some current examples are HVAC, Medical Assistant Certification and Certified Nursing Assistant.



CERTIFICATION/CREDENTIAL
TRAINING

- Available to TCA, Foster Care Youth/Alumni, Non-Custodial parents(with a TCA Connection)
- This customized training program will enable customers to attend a training and earn a certificate or credential in a field of their choice. Customers will be assessed when they enter into the work program to assess their desire and capability to participate in the program. This assessment will be performed by DSS in conjunction with Harford Community College (HCC). If a customer is accepted into the program, they will work with HCC to register for the program and DSS to address any barriers which may inhibit their success.



SUBSIDIZED EMPLOYMENT

- Available to TCA, Foster Care Youth/Alumni, Non-Custodial parents (with a TCA Connection)
- Subsidized Employment Program, also known as Paid Internships, for TCA customers. These agreements with employers are mandated to be a maximum of 16 weeks with a maximum of 40 hours per week. The maximum cost is \$8,000 per Subsidized Employment agreement.