



SUPPORTIVE SERVICES (SSP)

Designed to alleviate/prevent homelessness, and assist clients with achieving financial independence and self-sufficiency.

HOMELESS SERVICES

Harford Community Action Agency, Inc. became the provider for Harford County for homeless screening services effective 8/1/2014. HCAA screens homeless individuals in Harford County to be placed in the Welcome One Shelter, operated by FCCAU (Faith Communities and Civic Agencies United). The FCCAU Shelter has 27 male beds and 6 female beds. During freezing weather months, screening for homeless residents includes motel placement or placement into the emergency rotating shelter, according to Harford County's Freezing Weather Plan.

RAPID RE-HOUSING

The Rapid Re-housing Program assists households to exit out of homelessness within 30 days of intake. Our program provides first month's rent and security deposit assistance to fully transition a household into independent living. These households are provided ongoing case management to help link them to resources such as employment, supplemental benefits, medical insurance and budgeting to achieve financial and housing stability. The household is expected to independently sustain the rent once moved in but may qualify for additional rental assistance. There is specific criteria that has to be met in order to be considered a candidate for this program and retain assistance.

* There are both a programmatic and income eligibility that needs to be checked first prior to any assistance provided. Income eligibility is 200% of the Federal Poverty Guideline and the programmatic eligibility is once every 2 years.

MEET OUR SUPPORTIVE SERVICES STAFF

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FOOD PANTRY FOOD BANK

The Community Action Food Pantry and Food Bank is an emergency and/or supplemental food source which is available once every 30 days to clients who are in need of nourishment.

HCAA's Food Pantry has been serving Harford County families in need of food for over 30 years. Our Food Bank supports 100 partners in Harford County with food, for them to distribute to other homeless and needy families in other parts of the County. Our food pantry also offers the following program and services:

EMERGENCY FOOD or supplemental food is available once every 30 days to families in need. Families receive enough wholesome fresh/canned fruits, veggies, meats, milk products, and/or breads & pastries for 3-5 days based on household size. Harford Community Action Food Pantry & Food Bank is an Emergency Food Organization (EFO) identified by the Maryland Food Bank in conjunction with Feeding America.

REDUCING CHILDHOOD HUNGER/FOOD ADVOCACY PROGRAM

We'll help your family eat healthy on a budget through a 6-week course (offered multiple times throughout the year) that covers food related topics such as: menu planning, budgeting, nutrition, and grocery store tours.

TRY-IT! PROGRAM provides an opportunity for HCAA customers to learn about and try various food/beverage recipes as they wait to receive their service(s). In addition, customers are given a fact sheet which highlights nutritional information, as well as a simple recipe on how the recipe can be prepared.

SNAP APPLICATION ASSISTANCE*

We know applying for assistance can be overwhelming. We are here to help you complete your SNAP (food stamp) application correctly.

COMMUNITY SERVICE/ VOLUNTEERS although we make a living by what we get, we make a life by what we give. The food pantry accepts volunteers to help stock shelves, pack food, and assist clients. If you are interested in volunteering, stop by our main office to fill out a volunteer application.

CONTACT OUR FOOD PANTRY

Phone: (410) 612-9899 • Fax: (410) 612-1157

*This institution is an equal opportunity provider and employer.



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ENERGY ASSISTANCE

The Office of Home Energy Programs (OHEP) provides assistance to Maryland's low-income households to help you stay warm, connected, and help pay past due energy bills.

OHEP PROVIDES THESE SEPARATE GRANTS:

*Specific criteria & conditions apply, please inquire with program to determine if eligible.

MARYLAND ENERGY ASSISTANCE PROGRAM (MEAP): provides financial assistance with home heating bills. Payments are made to the fuel supplier and utility company on the customer's behalf.

ELECTRIC UNIVERSAL SERVICE PROGRAM (EUSP): provides financial assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Customers who receive EUSP are placed on a budget billing plan with their utility company. Budget Billing is a tool that utility companies provide to help spread out your annual utility bills into even monthly payments to avoid spikes in your bill caused by seasonal fluctuations in energy use. Please check with your utility company on eligibility requirements and budget billing policy.

ARREARAGE RETIREMENT ASSISTANCE (ARA): helps customers with large, past due electric and gas bills. If eligible, customers may receive forgiveness of up to \$2,000 towards their past due bill. Customers must have a past due bill of \$300 or greater to be considered eligible. Customers may only receive an arrearage grant once every seven years, with certain exceptions.

UTILITY SERVICE PROTECTION PROGRAM (USPP): is designed to protect low-income families from utility turn-offs during the heating season. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal from USPP.

DIRECTOR OF ENERGY PROGRAMS



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PARENTING INSIDE OUT PROGRAM

An 8-week evidence-based parenting skills training program developed for criminal justice involved parents and caregivers.

The program teaches key parenting skills to connect with your children and help them succeed.

YOU'LL LEARN HOW TO:

- Nurture and encourage your child
- Use positive reinforcement and non-violent discipline
- Solve problems creatively
- Parent your child in age appropriate ways and more

If interested in signing up for the classes, please reach out using the contact info below!

Case management services are also provided to help clients assess, plan, implement, and evaluate the options and services required to meet their needs.

Food will be provided during each class and certificates will be awarded upon completion.

MEET OUR PARENTING INSIDE OUT STAFF

Located at 1010 Gateway Rd., Edgewood, MD 21040 • (443) 402-0326

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